



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI437988876

Thank you for your request for information relating to damage and repairing council-owned property.

You have requested the following information:

I am writing to you under the Freedom of Information Act 2000 to request the following information. Please may you provide me with the following details:

1. How many vehicles collided with property owned by your local authority – such as buildings, railings, lampposts, street furniture etc. – in each of the calendar years 2022, 2021, 2020, 2019, 2018 and 2017?

a. Please provide the data broken down by year.

2. How much money did your local authority spend in each of the calendar years 2022, 2021, 2020, 2019, 2018 and 2017 repairing council-owned property that was damaged by vehicles?

a. Please also state how much, if any, of each annual amount, in £s, was recovered through insurance policies.

b. Please also state how much, if any, of each annual amount, in £s, was recovered through uninsured loss recovery (ULR) programmes.

c. Please provide the data broken down by year.

We hold the information which you have asked for, but we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of

one person spending 18 hours or more, in determining whether the information is held, locating, retrieving and extracting it.

We estimate that because the information that you have requested, where recorded, is not held in a centralised or an easily accessible format by the Council, any analysis that might be undertaken in order to answer your original request would require a search of at least 9 managers (plus other staff who would need to assist) over at least six service areas, including Street Furniture, Vehicle Restraint Systems (also known as “crash barriers”), Streetpride, Highways Operations and Development, Finance and Legal Services.

The Council believes that such an analysis would be unreasonable and that it would take a disproportionate amount of time to extract and collate the information requested. A large number of officers and managers from each of the service areas within the Council identified would need to check their records to determine whether they hold any information falling within the scope of your request. Taking into account the likely costs of searching the records and the number of people that would need to be involved, we believe that the cost of complying with your request would far exceed the appropriate limit of £450 (equivalent to 18 hours of work at £25 per person, per hour). Each service area would need to spend time:

- determining whether the information is held;
- locating the information, or a document containing it;
- retrieving the information, or a document containing it; and
- extracting the information from a document containing it.

It would take several hours for each service area to collate the information and then time would be needed to put the information together in an understandable format for disclosure under FOIA.

Your request has therefore been refused under section 12(2) of the Act.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance