



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI441738143

Thank you for your request for information relating to website accessibility.

You have requested the following information:

1. What CMS/software and version does your public facing council website use? (e.g. In-house, Sharepoint, Jadu, Drupal 7)

JaduCMS 21.3.2

2. Is your public facing council website hosted and supported by a third party IT partner or on-premise? If a third party, when does your current contract expire?

Third party.

Following careful consideration, the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

https://www.coventry.gov.uk/downloads/download/1362/contracts_register

The reference for the relevant contract is COV-10264.

This exemption is not subject to the public interest test.

3. When was your public facing council website launched?

Refreshed templates in January 2022.

4. What are your separate budgets for hosting/supporting and development for your public facing council website?

Please refer to Questions 2. There is no specific budget for development work.

5. Which team/department/individual is responsible for maintaining your public facing council website?

Communications.

Digital Accessibility

6. When was your public facing council website last audited for accessibility compliance?

Regularly, using third party software and human checks.

7. Which team/department/individual is responsible for maintaining accessibility compliance across your public facing websites?

Communications

Website Content

8. Do you work with external marketing/communications suppliers to create content for your public facing services?

No.

9. When was the last time you conducted a content audit on your website to remove outdated content?

Daily, as it is functionality within the CMS.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance