



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI441999704

Thank you for your request for information relating to Visual Impairment.

You have requested the following information:

Do you offer an in-house visual impairment service? If so, please describe what kind of service is provided? (For example, is visual impairment rehabilitation provided? Community mobility training?)

We are a team of qualified Rehabilitation Workers who provide visual impairment rehabilitation, an equipment service to people who are deaf and hard of hearing and specialist assessment for people who are deafblind. We provide all aspects of visual impairment rehabilitation: mobility, ADL's, communication. In addition, we provide all blind and partially sighted registration assessments.

Do you provide equipment?

Yes.

Do your Visual Impairment officers apply for grants for equipment?

We have provided supporting information for grant applications.

If provision is outsourced – who provides this service?

N/A.

How many visual impairment officers do you currently have (including senior &/or junior)?

Two full time rehabilitation workers, one part time rehabilitation worker (22.5 hours). We currently

have a senior rehabilitation worker vacancy at 32 hours.

What is the number of referrals that the service receives per financial year?

650.

What is the current waiting time for an initial assessment?

We have an automatic booking system in situ where referrals are screened by Duty VHI worker, actioned on the day and allocated to worker. Standard VHI cases are allocated to VHI staff as they come through the intake team. The current waiting time for an initial assessment is 2 weeks.

What are the current salary scales for a junior Visual Impairment Officer?

Rehab worker Grade 6 – 27,514 – 33,486.

What are the current salary scales for a senior Visual Impairment Officer?

Grade 7 post – 32,798 – 39,571

We would also like to know if you would be happy for us to share responses with other local authorities who may be interested in this research; We are happy to provide our own response with these.

Yes please.

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance