

Adult Social Care Offer – placing you at the heart of care



When you contact Adult Social Care, we want you to know how our services work, how we can help and what we might expect from you.

Our commitments are:

- Taking a strength-based approach
- Helping people to stay at home
- Helping people in living and ageing well
- Making the best use of resources
- Offering joined up care and support
- Keeping people safe
- Placing carers' at the heart of all we do
- A committed workforce

What happens when you contact us?

We will look at how the care we can provide supports the lives that people wish to live.

To contact Coventry City Council Adult Social Care Direct

This is the first point of referrals in Coventry

Call 024 7683 3003 or e-mail: ascdirect@coventry.gov.uk

or visit www.coventry.gov.uk/health-social-care

Next Generation Text (also known as Text Relay and TypeTalk): Call 18001 024 7683 3003

For full details of Coventry's Adult Social Care Offer or to request information in another language or format please visit www.coventry.gov.uk/ascoffer or e-mail ascdirect@coventry.gov.uk



Coventry City Council

