



**Information Governance Team**

Postal Address:  
Coventry City Council  
PO Box 15  
Council House  
Coventry  
CV1 5RR

[www.coventry.gov.uk](http://www.coventry.gov.uk)

E-mail: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

Phone: 024 7697 5408

16 November 2022

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI465856565**

Thank you for your request for information relating to mould and conditions in council residential properties.

You have requested the following information:

- 1. How many social housing properties run by the council are currently considered “unfit for human habitation” in your authority?**
- 2. Between 14 June 2017 and 14 November 2022, how many complaints has the local authority received from council tenants relating to mould?**
- 3. Of those households that put in a complaint, how many were home to children under-18?**
- 4. Of those households that put in a complaint, how many put in multiple complaints?**
- 5. What action was taken in response to each of the complaints?**

For Questions 1 to 5, we can confirm that we do not hold this information and are informing you as required under Section 1(1) of the Act.

Coventry City Council does not own any housing stock as this was transferred to Citizen Housing (formerly Whitefriars) in September 2000 through Large Scale Voluntary Transfer.

This transfer also involved movement of responsibility for management of the housing stock,

including repairs and maintenance and the setting and collection of rents along with any right-to-buy activities.

For clarity, the Council relinquished responsibility regarding these matters in their entirety as part of the transfer.

To advise and assist you further, information about Citizen Housing and their services can be found on the web site at:

<https://www.citizenhousing.org.uk/>

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**