



Information Governance Team

Postal Address:
Coventry City Council
PO Box 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

E-mail: infogov@coventry.gov.uk

Phone: 024 7697 5408

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI456291925

Thank you for your request for information relating to Adult Social Care Spending.

You have requested the following information:

For the past seven financial years:

- 1. How much has the council spent on Adult Social Care (“ASC”) as a whole? See below**
- 2. How much of the total ASC budget has been paid out as direct payments? What is the total number of hours that are being commissioned? See below**
- 3. How much does the council spend on care providers directly commissioned by the local authority? Of this, how much is for domiciliary care support? What is the total number of hours that are being commissioned both in total and just for domiciliary care/support? See below**
- 4. How much does the council spend on the administration of adult social care? Please include staffing costs e.g. management, support services, finance, secretaries, social workers or similar. It would be helpful if you could break this down by seniority and then include the number of employees in each category (i.e. social workers = X number of employees, costs X per annum).**

Response to Questions 1-4:

We can confirm that this information is accessible to you via the NHS, please use the following link:-

<https://digital.nhs.uk/data-and-information/publications/statistical/adult-social-care-activity-and-finance-report>

We therefore do not have to provide the information as per Section 21 of the FOIA.

5. Please indicate the total number of employees employed by ASC.

We can confirm that this information is accessible to you via the Council website, please use the following link for the Annual Report for Adult Social Care (page 18) :-

<https://www.coventry.gov.uk/downloads/file/39285/coventry-local-account-for-adult-social-care-2021-22>

We therefore do not have to provide the information as per Section 21 of the FOIA.

6. How many of your local authority's customers are in receipt of a direct payment for Care Act services?

15-16: 666

16-17: 705

17-18: 637

18-19: 607

19-20: 680

20-21: 664

21-22: 684

754 customers in receipt of a Direct Payment as at 2 November 2022.

7. How many of your local authority's customers are in receipt of support directly commissioned by the local authority? We are only referring to domiciliary care support.

15-16: 1,698

16-17: 1,758

17-18: 1,821

18-19: 1,804

19-20: 1,832

20-21: 1,907

21-22: 1,912

8. As part of your duties under the Care Act, do you signpost Direct Payment users to support services such as payroll providers? If so, which providers are signposted to?

Yes, we sign post Direct Payment users to Penderels Trust or SOLO for support with payroll.

9. Can you provide the names of the payroll providers used by your direct payment recipients, and how many direct payment recipient use each provider?

The providers are Penderels and SOLO. There are two clients currently using the SOLO service and 171 using Penderels Trust payroll service

10. Does the council pay any payroll providers directly and if so, how much?

Yes. Regarding payments, we can confirm that this information is accessible to you via the Council website, please use the following links:

Contracts register: <https://www.coventry.gov.uk/contractsregister>

Published spend over £500:

https://www.coventry.gov.uk/downloads/download/818/spending_over_500

We therefore do not have to provide the information as per Section 21 of the FOIA.

11. Please indicate the number of direct payment recipients that use a) supported bank account, b) pre-paid and c) traditional payment into client's bank account (ie. separate account client uses only for their direct payment)?

We have 7 service users using a traditional bank account, 236 service users that have managed account and 511 using a prepaid card account.

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If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance