



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI472041861

Thank you for your request for information relating to Insurance claims.

You have requested the following information:

1. During the last financial year (2021-22) how many insurance claims were received in regard to a shoe heel becoming trapped/stuck in a footway drainage channel?

Nil.

2. During the last five financial years how many insurance claims were received in regard to a shoe heel becoming trapped/stuck in a footway drainage channel?

Nil.

3. How many claims were successfully repudiated in the last financial year in relation to the above questions?

Not applicable.

4. How many claims were successfully repudiated in the last five financial years in relation to the above questions?

Not applicable.

5. During the last financial year (2021-22) how many insurance claims were received in regard to a damaged pavement?

31 claims.

6. During the last five financial years how many insurance claims were received in regard to a damaged pavement?

155 claims.

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance