

Some things Not Right - Spotting



Banking

Exploitation

- Is a young person visiting a branch far from the account holder's address?
- Are they paying in a large quantity of cash or small amounts frequently?
- Are they being instructed by another individual or being watched from a distance?
- Are they receiving frequent messages and calls, appearing anxious when answering?
- Is there concerning activity related to a child or young person's account?
- Are there cash deposits or transfers from unknown sources?
- Are there a lot of transport or accommodation transactions on the account?



Delivery Services

- Does a young person look lost or in unfamiliar surroundings?
- Are they regularly in a public space during school hours or late at night?
- Are there unaccompanied children visiting a house where only adults live?
- Are there Children with bruises, burns, bite marks or fractures?
- Do you see shouting or violence towards a young person?
- Do you see Increased callers at a property and an increase in cars pulling up for short periods of a time?
- Is there increased antisocial behaviour at a property?
- Have you not seen the resident for a long period of time?

Hotels

- Are Guests only using a room for a few hours, with no notification of leaving?
- Are they refusing to provide identification, leave credit card details and/or have little or no luggage?
- Are they booking a room while having a local address?
- Are they In possession of large quantities of cash?
- Are they requesting a room that is isolated, or near the rear / fire exit to the premises?
- Are they asking for a specific room number, but not knowing the name the room is booked for?
- Are they asking for rooms to not cleaned and/or using the 'do not disturb' sign for long periods of time?
- Is there a frequent guest of the hotel seen with a range of different young people?
- Are bookings made in a different name to the person checking in?
- Are there visitors to the accommodation without a room booking or repeat visitors at irregular hours?
- Are there last minute or walk-in bookings, particularly late at night?
- Are there Children or young people checking in with an adult or group of adults who do not appear to be their parents or guardians?
- Are young people meeting others in public areas or car parks on your premises?
- Is there evidence of alcohol, drugs or substance misuse and/or contraception wrappers in guest rooms young people have been seen in?
- Are there Room service alcohol orders to rooms where there are guests who appear to be underage?



If you think a child is in immediate danger, always call the emergency services on 999.

To discuss a non-emergency matter with the Police, call 101. Visit the West Midlands Police Website to report a crime and access advice and support.

For more information, visit the [Look Closer](#) and [Something's Not Right](#) website.



Retail and Hospitality

- Is a child or young person in or nearby your store:
- Shoplifting, begging, or pickpocketing?
- Do they appear to be instructed or controlled by another individual?
- Paying using accounts or bank cards that don't belong to them?
- Buying expensive items with quantities of cash you wouldn't expect a young person to have? Or having them bought for them by someone who doesn't appear to be their parent or guardian?
- Returning to your store with different adults each time?
- In retail spaces at times you wouldn't expect? For example, during school hours or late at night?



See the [Something's Not Right child exploitation information guide](#) for people working in licensed premises.

Taxi's

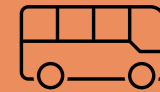
Is a child or young person:

- Travelling alone or unfamiliar with the local area?
- Travelling at unusual hours, during school time, early in the morning, or late at night?
- Travelling to multiple destinations in one day or night?
- Travelling long distances and paying for a journey that is expensive and would seem unrealistic for a young person to afford by themselves?
- Paying for journeys in cash or prepaid?
- Anxious, frightened, angry, showing signs of neglect or displaying other behaviour that makes you worried?
- Using words describing criminal or sexual activity?
- Accompanied by another individual with suspicious booking information?



Public Transport

Is a child or young person using your transport:



- Unfamiliar with their surroundings or appearing unsure about where they are travelling to?
- Not in possession of a relevant ticket or fare to travel? (fare evasion may be an indicator of exploitation)
- In communication with or accompanied by older peers or adults who appear to be overseeing or controlling where they are travelling to?
- Spending a long time in a transport hub and appearing unsure about leaving?
- Making frequent trips or spending long period of time in the toilet during their journey?
- Appearing to actively avoid being seen by transport staff or police in the area?
- Travelling at unusual hours (such as during school hours, early in the morning, or late at night?) and/or to multiple destinations in one day or night?
- Paying by cash for an expensive journey?
- Showing signs of neglect and/or indicating they have been staying somewhere unsanitary or unsafe?
- Using language that you suspect relates to criminal activity?
- Receiving frequent calls and messages that they appear anxious to respond to promptly?

Safeguarding Is Everyone's Responsibility!

If you spot any of these signs and are concerned about a child or young person, report it.

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