



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI482922050

Thank you for your request for information relating to mould complaints in council-run residential care.

You have requested the following information:

1. Between 14 June 2017 and 14 November 2022, how many complaints has the council received from council-run residential adult care homes relating to mould and/or damp? By adults, I mean people aged over-18 but who are not classified as “older people”.

Nil.

2. Between 14 June 2017 and 14 November 2022, how many complaints has the council received from council-run residential children's care homes relating to mould and/or damp?

Nil.

3. Between 14 June 2017 and 14 November 2022, how many complaints has the council received from council-run residential care homes for older people relating to mould and/or damp?

Nil.

4. What action was taken in response to each of the complaints?

Not applicable.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance