



**Information Governance Team**

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03 March 2023

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI486713591**

Thank you for your request for information relating to Connectivity and Network Services.

You have requested the following information:

**Connectivity and Network Services**

**a. Who provides your WAN and internet connectivity and the annual spend on each**

WAN connectivity is provided by Coventry City Council. Internet services are provided by Jisc and Glide costing £74,640.

**b. Who provides your SIP trunks and what is the annual spend**

Gamm: the spend is approximately £2,364.

**c. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend**

**d. Who provides your LAN infrastructure and what is your annual spend**

**e. Who provides your WIFI infrastructure and what is your annual spend**

For Questions c to e, the response is Coventry City Council.

**f. Please confirm the manufacturer(s) of your wired network core and edge switching?**

Cisco.

**g. When was your core network installed?**

2015.

**h. Has it been updated subsequently?**

No.

**i. Who maintains your core network?**

Coventry City Council.

**j. When is the contract renewal date?**

Not applicable.

**k. Please confirm value of the initial project?**

We confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. This information is no longer held due to the retention period expiring.

**l. Please confirm the value of annual support/maintenance services (in £)?**

£3,000

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**