



Information Governance Team

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13 March 2023

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI485774574

Thank you for your request for information relating to Community equipment services (provision of Daily Living Aids).

You have requested the following information:

A community equipment service provides daily living aids such as crutches, commodes, profiling beds, etc. This service might be known under a different name locally, such as a joint equipment store or an equipment loan service. The service may also provide other equipment in addition to daily living aids.

Please could you answer the following questions separately under the Freedom of Information Act:

1) Is an outsourced organisation (or organisations) used to deliver the service? If so, what is their name?

No.

2) Does the service provide other services or equipment in addition to daily living aids? If so, what are they?

3) For how long has the outsourced organisation(s) been providing the service?

4) If your service is shared or commissioned with other authorities, please name the other authorities and state who is the lead/coordinating commissioner?

5) When was the service last tendered?

6) When will the service next be tendered?

7) When does the current contract expire? Please provide details of any potential contract extensions.

Questions 2 to 7 are not applicable.

8) Is equipment purchased separately, e.g. through a framework agreement rather than via the provider organisation? Please state the names of any agreements if so.

Framework with Herefordshire

9) How much was spent on the service in the last financial year?

Approximately 500K

10) What is the size of the population covered by the service?

All of Coventry.

11) How many registered users does the service have?

We hold the information which you have asked for, but we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held, locating, retrieving and extracting it.

This information is not captured in an existing report. To answer the questions, an officer would to manually check the database to cross-check information from other sources to identify active users. As this will exceed 18 hours work, this part of your request has been refused under section 12(2) of the Act.

12) Re: patient choice. Does the service routinely operate on Saturday or Sunday?

Yes but only for emergencies.

13) Re: patient choice. Does the service routinely operate after 5pm, Monday to Friday?

No. It was trialled but had very little take up so not pursued.

14) Re: patient satisfaction. Please provide summary results of the latest patient survey?

Not available.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance