



Information Governance Team

Postal Address:
Coventry City Council
PO Box 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

E-mail: infogov@coventry.gov.uk

Phone: 024 7697 5408

15 May 2023

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI503341520

Thank you for your request for information relating to Social care agency usage.

You have requested the following information:

This is a FOI request under the Freedom of Information Act 2000. Could you please provide the following information you have pertaining to spend on social care agency staff within your Council:

1. What was the total spend by your council on all temporary staff in social services from recruitment agencies during the last 3 financial years (YE: March 31st) and for spend in 2022/23 to date (noting the months provided), split by:

a. Children's services

b. Adult social care services

See below for all "agency" spend, and thus temporary staff.

Adult Services and Housing

2020: 453,637

2021: 847,979

2022: 1,230,041

Children and Young People's Services

2020: 3,648,075

2021: 5,233,713

2022: 5,153,622

2. What was the total spend by your council on temporary support workers in social services from recruitment agencies during the last 3 financial years (YE: March 31st) and for spend in 2022/23 to date (noting the months provided), split by:

a. Children's services

b. Adult social care services

Note – support worker job role definition: please include spend on all types of support workers (including but not limited to the following job roles: support workers, senior support workers, family support workers, independent living support worker, residential support worker, crisis support worker, children's support worker etc).

We are unable to answer Question 2 as the information is not held in a format that allows us to extract the information. As this information is not reported/recorded, we are advising you as per Section 1(1) of the Act, that this information is not held.

3. Do you use any of the following model(s) to manage temporary agency support worker recruitment (in adult or children's social care services) in the previous financial year 2021/22? (YE: March 31st).

a. Master vendor - Yes

b. Neutral vendor - No

c. PSL (preferred supplier list) - No

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance