



**Information Governance Team**

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23 May 2023

Dear Sir/Madam

**Environmental Information Regulations 2004 (EIR)  
Request ID: FOI516172940**

Thank you for your request for information relating to filthy & verminous property complaints.

You have requested the following information:

**As a freedom of information request, please provide the number of complaints you have received annually regarding filthy and verminous properties, from 2018 till 2022, and the number received so far this year.**

**In addition, if available, please provide those annual and part-year totals split by outcome and type of property.**

We do not hold the information exactly as requested. Environmental services do not code such cases as Filthy & Verminous, we record land/property that is deemed to be unsightly.

On his basis, please see attached data. Figures are taken from a single code, Unsightly Garden/Land/Property. This can cover incidents from an overgrown hedge to a property filled with waste and attracting vermin. We do not record the severity of each job or the type of property it relates to and are advising you as per Regulation 12(4)(a) of the Regulations.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**

Unsightly Garden/Land/Property	2018	2019	2020	2021	2022	(Jan - Apr) 2023
NFA - Not Substantiated	104	112	55	144	113	22
Warning Letter Sent	57	73	95	76	136	49
Formal Action (Notice & Pros.)	207	246	367	398	333	79
NFA - Advice Given	185	167	71	251	275	71
Resolved (Informally)	226	224	277	287	39	0
Referred Other Dept	51	65	72	136	121	39
Referred Other Body	9	10	33	28	31	7
<b>Total Reports</b>	<b>839</b>	<b>897</b>	<b>970</b>	<b>1320</b>	<b>1048</b>	<b>267</b>

Comments

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