



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI512185910

Thank you for your request for information relating to Enterprise Resource Planning (ERP) system.

You have requested the following information:

Please could you answer the following questions under the Freedom of Information Act. The name of the Enterprise Resource Planning (ERP) system used to support the following areas to include the date of purchase. An Enterprise Resource Planning (ERP) system is a software system that is designed to integrate and automate a wide range of business processes and operations across different functional areas of an organization.

1. Core financials (GL, AP, AR, FA)

Business World.

2. Reporting and BI

SQL Reporting.

3. Planning, Budgeting and Forecasting, Financial Planning and Analysis

Zellis ResourceLink- Recruitment is done through Tribe Pad.

4. Procurement

Intend.

5. Operational Asset Management/Enterprise Asset Management

Certero and Microsoft Intune.

6. Strategic Asset Management

7. Payroll and timesheets

For Questions 7 and 8, the system is Zellis ResourceLink.

8. Human Resource Management/Human Capital Management/Talent Management

Refer to Question 3.

9. Rating, Revenue, Regulatory, and Request Management, Affordable/Social/Community Housing, Social/Community Services

Regulatory: Northgate M3

Housing: Locata

Revenues: Capita ONE Revenues and Benefits

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance