



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI518609618

Thank you for your request for information relating to HR functions.

You have requested the following information:

1. Does your organisation outsource any HR functions*? If yes, please provide the name of the supplier/organisation and the service/function they provide?

No.

2. Which HR Technology provider does your organisation use? For example, Zellis, MHR, Oracle, Workday etc.

Zellis Resourcelink.

3. What system does your organisation use to analyse and report on HR data?

Spreadsheets

Reports available in HR system

Business Intelligence (BI) Tool e.g. Power BI, Tableau, Qlik**

People analytics solution e.g. Visier

Other

None

Resourcelink Reporting Services (RRS) – a built in reporting system in ResourceLink

Power BI

4. Could you please provide the name and job title of the person who is responsible for the management of Human Resources?

Sue Newing, Chief People Officer.

5. Could you please provide the name and job title of the person who is responsible for the management of Recruitment/Talent Acquisition?

Grace Haynes, Head of People & Culture.

*** HR functions include recruitment, training, payroll, benefits management, employment law, absence management, performance management, transactional HR, etc.**

**** Business intelligence software is a type of application software designed to retrieve, analyse, transform, and report data**

***** People analytics is the collection and application of talent data to improve critical talent and business outcomes.**

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance