



**Information Governance Team**

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02 June 2023

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI520697625**

Thank you for your request for information relating to Education Case Management System.

You have requested the following information:

**1. Who currently provides your Education Case Management system? How much does the council pay annually to the software supplier for your Education Case Management System?**

**2. What was the total contract value as originally contracted and the original term in years?**

For Questions 1 and 3, following careful consideration, the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

[https://www.coventry.gov.uk/downloads/download/1362/contracts\\_register](https://www.coventry.gov.uk/downloads/download/1362/contracts_register)

The relevant contract reference is COV-10311.

This exemption is not subject to the public interest test.

**3. When does this original contract expire and are there any planned extensions, if so how**

**many years?**

There are no extensions included in the Capita One contract, so its expiry currently is the 31 March 2026.

**4. When will you be approaching the market to consider your replacement procurement options for best value of the solution.**

Six months prior to the end of the contract.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**