



Information Governance Team

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06 July 2023

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI522811900

Thank you for your request for information relating to refuse collectors physically assaulted by members of the public.

You have requested the following information:

- 1. In the last financial year 2022/23 how many incidents did your authority record where refuse collectors were physically assaulted by members of the public while carrying out council duties? Please give a brief description of the circumstances of the incident.**
 - 2. In the last financial year 2022/23 how many incidents did your authority record where refuse collectors reported that they had been bitten by a rodent of any sort of description? Please give a brief description of the circumstances of the incident.**
- NOTE: By refuse collectors I mean all employees whose main duties are involved in the collection of rubbish (all types) from homes and businesses with your authority.**

NOTE: If the refuse collection duties are carried out by a third party company hired by the council the information is still HELD by the council, because it is information held on your behalf.

For Questions 1 and 2, there were no reported incidents.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can

also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance