



**Information Governance Team**

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13 July 2023

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI523878336**

Thank you for your request for information relating to complaints made by private rental sector.

You have requested the following information:

**1. Total number of complaints made by PRS (private rental sector) tenants to Local Housing Authority regarding PRS landlords or property managers each year for the last 5 reporting years**

Please see combined PRS and Social Housing figures as we do not keep records of separate figures

2018: 601  
2019: 623  
2020: 532  
2021: 1046  
2022: 440

**2. Total number of improvement notices issued by Local Housing Authority to PRS (private rental sector) landlords or property managers, each year for the last 5 reporting years**

Please see combined PRS & Social Housing as we do not keep records of separate figures

2018: 9  
2019: 30

2020: 35  
2021: 54  
2022: 14

**3. Total number of civil penalty notices issued by local authority to PRS (private rental sector) landlords or property managers each year in the last 5 reporting years**

2022: 69  
2021: 11  
2020: 62  
2019: 6  
2018 - 0

**4. Total number of prosecutions made by local authority to PRS (private rental sector) landlords or property managers each year in the last 5 reporting years.**

2018: 0  
2019: 0  
2020: 0  
2021: 1  
2022: 0

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**