



**Information Governance Team**

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Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI527806033**

Thank you for your request for information relating to council tax debt.

You have requested the following information:

**Please provide figures for each of the following financial years: 2017-18, 2018-19, 2019-20, 2020-21, 2021-22, 2022-23.**

**1. What was the total value of unpaid council tax debt owed to the council at the end of each financial year?**

2017/2018: £12.99 million

2018/2019: £14.08 million

2019/2020: £15.89 million

2020/2021: £19.21 million

2021/2022: £22.61 million

2022/2023: £25.39 million

**2. For each year, what was the total value of council tax debt accrued in that 12-month period?**

Please see Question 1.

**3. In each year, how many households were sent a final notice instructing them to pay the year's council tax in full after missing earlier payments?**

2017/2018: 6,722  
2018/2019: 6,548  
2019/2020: 7,032  
2020/2021: 12,255  
2021/2022: 7,049  
2022/2023: 6,598

**4. In each year, how many times did the council instruct bailiffs to enforce liability orders for non-payment of council tax?**

2017/2018: 18,489  
2018/2019: 19,279  
2019/2020: 16,531  
2020/2021: 5,445  
2021/2022: 11,551  
2022/2023: 16,726

**5. In each year, how many cases were taken back from bailiffs after the council accepted the individual was vulnerable?**

We confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. We do not record this information.

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**