



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI531030954

Thank you for your request for information relating to Trading standards.

You have requested the following information:

1) How many complaints have you received in the last four years (2020,2021,2022,2023 so far) about misdescribed food or missing information, such as health claims, ingredients, weights, descriptions and allergens? Please break this down by what issue was flagged ie allergens/ health claims etc. Please provide this information in calendar year and state which date you go up to in 2023.

2023 (up until 6th August 2023)

Allergens: 7
Descriptions: 0
Ingredients: 9
Weight: 0
Health claim: 0

2022

Allergens: 17
Descriptions: 2
Ingredients: 5
Weight: 4
Health claim: 1

2021

Allergens: 9

Descriptions: 2

Ingredients: 9

Weight: 3

Health claim: 1

2020

Allergens: 6

Descriptions: 5

Ingredients: 7

Weight: 2

Health claim: 0

2. How many of these claims were linked to products marked as vegan?

Four.

3. How many of these complaints were related to someone having an allergic reaction?

11.

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance