



Information Governance Team

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01 September 2023

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI540766845

Thank you for your request for information relating to Software for Finance and HR Departments.

You have requested the following information:

Please provide me with the details requested below concerning the software and/or SaaS products you use to manage your organisation's Finance, HR and Payroll needs. For each of the product areas below;

- **Core Finance**
- **Employee Expenses Management**
- **Budgeting & Forecasting**
- **Automated Invoice scanning**
- **Core HR**
- **Learning Management System**
- **Recruitment Management and Job Application Tracking**
- **Payroll**

I am requesting the following data;

Core Finance & Budgeting & Forecasting

1. The name of the company or organisation that supplies you the software you use

The name of the company that supplies us with the software we use is UNIT4 Business Software Limited.

2. The name of the product you use

The name of the product we use is Business World.

3. When (mm/yyyy) your current software first went into live use

Our current software went into live use in April 2013.

4. When your current contract ends (mm/yyyy)

Our current contract ends March 2024.

5. How much is paid in the most recent year for continued access, support and updates

In response to Question 5, we confirm the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Contracts Register on the Council website, and payments can be found on the 'over £500 report' via the following link:

<https://www.coventry.gov.uk/contractsregister>

This exemption is not subject to the public interest test.

6. The name, email and job title of the senior officer responsible for the system

Responsible senior officer: Claire Maddocks

Job title: Lead Finance Systems Accountant

Email address: claire.maddocks@coventry.gov.uk

Employee Expenses Management, Core HR & Payroll

7. The name of the company or organisation that supplies you the software you use

The name of the company that supplies us with the software we use is Zellis UK Limited.

8. The name of the product you use

The name of the product we use is ResourceLink.

9. When (mm/yyyy) your current software first went into live use

Our current software went into live use April 2007.

10. When your current contract ends (mm/yyyy)

Our current contract ends on October 2026.

11. How much is paid in the most recent year for continued access, support and updates

In response to Question 11, we refer you to our response to Question 5.

12. The name, email and job title of the senior officer responsible for the system

Responsible senior officer: Julia McGinley
Job title: Digital Transformation Manager.
Email address: Julia.McGinley@coventry.gov.uk

Automated Invoice scanning

13. The name of the company or organisation that supplies you the software you use

The name of the company that supplies us with the software we use is V1 Limited.

14. The name of the product you use

The name of the product we use is V1.

15. When (mm/yyyy) your current software first went into live use

Our current software went into live use April 2015.

16. When your current contract ends (mm/yyyy)

Our current contract ends March 2024.

17. How much is paid in the most recent year for continued access, support and updates

In response to Question 17, we refer you to our response to Question 5.

18. The name, email and job title of the senior officer responsible for the system

Responsible senior officer: Ollie Burnett
Job title: Systems Lead
Email address: Ollie.Burnett@coventry.gov.uk

Learning Management System

19. The name of the company or organisation that supplies you the software you use

The name of the company that supplies us with the software we use is Me Learning Ltd.

20. The name of the product you use

The name of the product we use is Blue LMS.

21. When (mm/yyyy) your current software first went into live use

Our current software went into live use on January 2018.

22. When your current contract ends (mm/yyyy)

Our current contract ends on December 2025.

23. How much is paid in the most recent year for continued access, support and updates

In response to Question 23, we refer you to our response to Question 5.

24. The name, email and job title of the senior officer responsible for the system

In response to Question 24, we refer you to our response to Question 12.

Recruitment Management and Job Application Tracking

25. The name of the company or organisation that supplies you the software you use

The name of the company that supplies us with the software we use is Tribepad.

26. The name of the product you use

The name of the product we use is TalentLink.

27. When (mm/yyyy) your current software first went into live use

Our current software went into live use February 2019.

28. When your current contract ends (mm/yyyy)

Our current contract ends on March 2024.

29. How much is paid in the most recent year for continued access, support and updates

In response to Question 29, we refer you to our response to Question 5.

30. The name, email and job title of the senior officer responsible for the system

In response to Question 30, we refer you to our response to Question 12.

The supply of information in response to a FOI request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance