



**Information Governance Team**

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05 September 2023

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI536531208**

Thank you for your request for information relating to Council's spend on agency staff.

You have requested the following information:

**1. The Council's spend on agency (i.e. non-permanent) staff (both on-framework and off-framework);**

Based on financial year 2022/23:

MSP Framework: £2,465,166

Off Framework: £1,962,289

**2. By role type;**

Can only provide role types sourced via MSP:

<b>Adult Services</b>	<b>People &amp; Culture</b>
Accommodation Officer -Housing	HR Assistant
Administrative Officer	Recruitment Administrator
Community Case Worker	Network Coordinator - ICT
Home Improvement Officer	Trainer Assessor - OD
Housing Support Officer	
Initial Contact Team Telephone Assessor	<b>Legal &amp; Governance Services</b>

Mental Health Transformation Service Lead	Category Manager
Mobility Assessor	Lawyers - Various teams - particularly Childrens
Occupational Therapist	Legal - Administrative Officer
Senior Administrator	Receptionist
Senior Social Worker	SAR Processing Officer
Social Worker	Schools Appeals Clerk
Support Assistant	Senior Legal Officer
Team Leader	
	<b>Project Mgmt &amp; Property Services</b>
<b>Business, Investment &amp; Culture</b>	Administrator Assistant (Technical)
Kitchen Assistant – St Mary’s Guildhall	Building Surveyor
	Carpenter
<b>Children's Services</b>	Combustion Engineer
Child and Family Worker	Facilities Manager
Children's Placement Officer	Property Manager
Commissioning Officer	Senior Surveyor
Community Case Worker	Site Services Officer
Independent Reviewing Officer	
Minute Secretary	<b>Public Health &amp; Insight</b>
Operations Lead - Help and Protection	Consultant in Public Health – Health Protection/Covid Response
Personal Assistant / Secretary	Strategy Manager - Health & Wellbeing Strategy
Quality Assurance Manager	
Residential Children's Support Worker	<b>Education &amp; Skills</b>
Senior Administrator	Benefits Officer – Customer Services
Senior Practitioner - Various teams	Higher Learning Teaching Assistant
Senior Social Worker	Lateral Flow Test - Transformation
Service Manager	Personal Assistant / Secretary
Social Worker	Senior Curriculum & Operations Manager
Supervising Social Worker	Teacher - Adult Education Services
Team Manager – Various teams	
<b>Finance &amp; Corporate Services</b>	
Accountant - Business Partnering	<b>Transportation &amp; Highways</b>
Benefits Officer	Assistant Project Manager
Finance Technician	CAD Engineer
Revenues Officer	Document Controller
Technical Officer - Appeals	Engineer
	Gully Operative
<b>Streetscene &amp; Regulatory Services</b>	Head of Traffic & Network Management

Administrative Officer	Installation Manager
Bin Delivery	Logistics Manager
Refuse Collectors	Project Planner
Clean Team Operative	Quantity Surveyor - Air Quality
Crematorium Chapel Assistant	Senior Project Engineer
Estate Maintenance - Grave Digging Operative	Senior/Principal Officer Highways Development
Funeral Coordinator / Data Entry	Street Lighting PFI contract Officer
Ground Maintenance Operative	Street Works Inspector
HGV Driver	Utilities Consultant
Mini Bus Driver	Visuals Technician
Neighbourhood Operative	VLR Programme Assistant
Parks Assistant	
Planning Officer	
Security Response Officer	
SIA Door Supervisor	
Street Pride Operative	
Urban Designer	
Water Feature Monitoring	

### 3. With which provider/s and how much the Council spends;

Spend is included in spend in the response to Question 1.

MSP Provider – Hays

Outside MSP:

1-11 Compliance Group Ltd  
Atkins Ltd  
Chambers Healthcare Services Ltd  
Connect Search & Selection Group Ltd T/A WasteRecruit Ltd  
Driver Force Recruitment Ltd T/A Driver Hire Coventry  
Just Teachers Ltd  
Kotecha CPS Ltd  
Leaders In Care Recruitment Ltd  
MCH Recruitment Ltd  
Niyaa People Ltd  
NSL Limited  
Park Avenue Recruitment Ltd  
Proactive Personnel Ltd  
Red Sector Recruitment Ltd  
Russell Taylor Group Ltd  
Teacheractive Ltd  
Teaching Personnel Ltd  
The Oyster Partnership Ltd  
Waterman Aspen Ltd

#### **4. When the current contract ends with your staffing provider/s.**

MSP Contract expires 25 Jun 2025.

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**