



**Information Governance Team**

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14 September 2023

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI544388531**

Thank you for your request for information relating to Email encryption and E-signature providers.

You have requested the following information:

**Under the Freedom of Information Act 2000, please can you provide the following information in relation to your past, present and future suppliers of the following services:**

**Email encryption**

**1. Do you have a product or supplier for email encryption?**

Yes.

**a. If so, please can you supply details of the contractual arrangements in place including date of award, details of any Framework used or link to the advertisement, contract value and duration.**

Start date: 24 April 2022

End date: 27 April 2026

Contract value is variable as it is paid annually and subject to inflationary costs, but likely to be between £400,000 to £500,000.

**b. If so, please can you indicate the plans for future procurement of this product?**

This is likely to be a tender of framework process in the future due to the cost of the contract.

**c. If not, please can you indicate what evaluation of the requirement for email encryption has been undertaken?**

Must use TLS 1.2 or 1.3.

**2. Please can you confirm the individual responsible for managing your email encryption contract or wider cyber security contracts and provide their contact details and role title?**

Rob Amor, Deputy Head of Procurement.  
Email: rob.amor@coventry.gov.uk

**E-signatures**

**3. Do you use a specific product or solution for electronic signatures?**

Yes.

**a. If so, please can you confirm the name of the supplier from which this solution is purchased**

DocuSign.

**b. If so, please can you supply details of the contractual arrangements in place including date of award, details of any Framework used or link to the advertisement, contract value and duration.**

Following careful consideration, the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

[https://www.coventry.gov.uk/downloads/download/1362/contracts\\_register](https://www.coventry.gov.uk/downloads/download/1362/contracts_register)

Details can be found under contract reference: COV – 8828

This exemption is not subject to the public interest test.

**c. If so, please can you indicate the plans for future procurement of this product?**

Not applicable, this has already been procured.

**d. If not, please can you indicate what evaluation of the requirement for email encryption has been undertaken?**

We have interpreted the question to mean eSignature, and therefore this is not applicable. We

have a product in place.

**4. Please can you confirm the individual responsible for managing your e-signature solution contract or wider cyber security and provide their contact details and role title?**

Please refer to Question 2.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**