



Information Governance Team

Postal Address:
Coventry City Council
PO Box 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

E-mail: infogov@coventry.gov.uk

Phone: 024 7697 5408

18 October 2023

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI551506216

Thank you for your request for information relating to Loyalty Card Points.

You have requested the following information:

- 1. The number of purchasing cards linked to loyalty schemes**
- 2. The roles held by the cardholders of the relevant purchasing cards, linked to said schemes**

For Questions 1 and 2, we confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. This information is not recorded.

- 3. How does the city council ensure that the cardholders do not personally benefit from the loyalty points accrued, as a result of using their taxpayer-funded purchasing card. We could use Andy Williams as an example?**

Just to be clear, I was using the senior officer as an example of a coffee-purchaser using a purchasing card paid for from the public purse, not necessarily the recipient of loyalty card points. Many officers appear to use purchasing cards to purchase coffee within Coventry. This is strange as it is within the city boundary, where subsistence cannot be claimed. It is also important to understand points usage, if and where accumulated.

If no loyalty points are accumulated, why not?

Cardholders are advised verbally at initial cardholder training and in writing, to not claim loyalty points on personal loyalty cards or claim free gifts as this can be viewed as personal gain from Council spend.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance