

Coventry Safeguarding Adult Board Business Plan 2023/2024

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| **To be assured that safeguarding is underpinned by the principles of ‘Making Safeguarding Personal’ and that adults are supported to achieve the outcomes that they want** |
| Why? | To ensure that safeguarding is tailored to the individuals needs and outcomes improve as a result. |
| Measures of success  | * The percentage of adults with care and support needs with fully or partially achieved outcomes at the end of a Section 42 enquiry.
* The percentage of adults who lack capacity that are supported by an advocate.
* Agencies are able to articulate an example of when MSP improved outcomes.
* Number of hits to MSP resources on the website
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| Outcomes  | That practitioners understand the principles of MSP and apply these when dealing with safeguarding cases. |

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| **Action** | **Responsibility** | **Timescale** |
| Raise awareness of Making Safeguarding Personal by delivering training events across the partnership. | Policy and Workforce Development Sub-group. | September 2023 |
| To socialise MSP resources created by the Safeguarding Adult Board across the Partnership. | Policy and Workforce Development Sub-group | December 2023 |
| To develop and socialise resources to increase practitioner’s knowledge and confidence in relation to Mental Capacity Act 2005. | Policy and Workforce Development Sub-group | March 2024 |
| To continue to implement the Communication Strategy to ensure that key learning is shared across the partnership. | CSAB Business Manager | March 2024 |

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| **The Safeguarding Adult Board to monitor/ respond to national and regional reforms, development and policy.** |
| Why? | To ensure that adults with care and support needs in Coventry benefit from a system that is evolving with legislation, guidance and best practice. |
| Measures of success | * Partners are aware of current changes in legislation and guidance.
* Gaps identified and mitigation in place to guard against the risk of people falling through gaps.
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| Outcomes | Partners have a good understanding of emerging legislation and guidance and adapt to these accordingly. |

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| **Action** | **Responsibility** | **Timescale** |
| The Safeguarding Adult Board to undertake an audit of it’s statutory duties under the Care Act 2014. | Chair of Quality, Audit and Performance | July 2023 |
| To ensure that the changes and the impact on safeguarding as a result of ICB’s, ICP’s and ICS are understood across the partnership | Head of Safeguarding ICB | September 2023 |
| To understand the structure of WMP and the implications for Safeguarding as a result of organisational changes | Chief Superintendent Coventry Policing  | July 2023 |
| The implications for partnership oversight and assurance around the ASC reform agenda, the implementation of LPS and the CQC framework and CQC oversight of the ICS. | Independent Chair | March 2024 |
| To produce Position statements to understand strengths and gaps within the safeguarding system | CSAB Board Manager | May 2023 |
| To continue to implement the Comms Strategy to ensure that key learning is shared.  | CSAB Board Manager | March 2024 |
| Develop an approach for engaging with service users, their carers or advocates and the wider community on the work of the Board and on its future priorities. | CSAB Board Manager | September 2023 |
| To develop and approach to share the learning from regional and National SAR’s across the partnership. | Chair of SAR sub- group | December 2023 |

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| **To have an understanding of and response to critical, emerging adult safeguarding issues and practices** |
| Why? | To ensure that the CSAB identifies emerging issues at the earliest opportunity. |
| Measures of success | * Audit work evidences that safeguarding issues are identified at the earliest opportunity.
* The number of attendees at Learning events in relation to emerging issues.
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| Outcomes | Practitioners have an understanding of critical issues and are responding to them. |

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| **Action** | **Responsibility** | **Timescale** |
| Working with wider partners to understand support and resource for individuals facing cost of living issues  | CSAB Board Manager | September 2023 |
| To work with partners to promote the West Midlands self -neglect guidance  | Policy and Workforce Development Sub- Group | December 2023 |
| To develop a strategy to raise awareness of financial abuse across the partnership | Policy and Workforce Development Sub-group | December 2023 |
| Seek assurance from partner agencies about their post pandemic methods of operation and how it impacts on their ability to identify safeguarding issues. | Independent Chair | July 2023 |
| To respond to emerging safeguarding issues | Independent Chair | March 2024 |
| To work closely with other strategic Boards to tackle cross cutting issues. | Independent Chair  | September 2023 |