



Information Governance Team

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Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)/
Request ID: FOI552622704**

Thank you for your request for information relating to Coventry Empire.

You have requested the following information:

How was licence granted? Staff could only direct customer to toilet facilities by accessing 2, flights of stairs. Lift to first floor but not to toilet . Woefully inadequate facilities to accommodate disabled customers. How was a licence granted?

In response to your request, we advise the Licensing Act 2003 does not cover accessible toilets and therefore cannot be a consideration during the Premises Licence application process. The need for accessible toilets comes under the Equality Act 2010.

We have spoken to the venue and also looked at their website which states that there is an accessible toilet in the main venue - a key can be collected from a security member or by asking someone behind the bar.

If you were unable to gain access to the toilets, can you provide the date and time that this was refused so that we can investigate further.

We also advise that you can take it forward as a complaint against the business in relation to The Equality Act 2010. To assist, please see link below:

<https://www.citizensadvice.org.uk/law-and-courts/discrimination/check-what-type-of-discrimination-youve-experienced/duty-to-make-reasonable-adjustments-for-disabled-people/>

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance