



Information Governance Team

Postal Address:
Coventry City Council
PO Box 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

E-mail: infogov@coventry.gov.uk

Phone: 024 7697 5408

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI568388920

Thank you for your request for information relating to FOI Request - Data Centre.

You have requested the following information:

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following.

For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.

1. Contract Title: Please provide me with the contract title.

The name of the contract is Park Place.

2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)

This contract relates to Server Hardware Maintenance.

3. Existing/Current Supplier: Please provide me with the supplier name for each contract.

Park Place is the name of our supplier for our contract.

4. Brand: Please state the brand of hardware or software

The brand we use is Dell.

5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

The operating systems we use are Windows and Vsphere.

6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?

The most recent annual spend for this contract was a total of £2,400.

7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)

The contract duration is currently 1 year.

8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.

The contract is due to expire on 31 March 2024.

9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

The contract review date is on January 2024.

10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

The highest purchase of servers was on July 2022.

11. Number of Physical Server: Please can you provide me with the number of physical servers.

We hold a total of 18 physical servers.

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers

We hold a total of 435 servers.

13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.

Our Server Hardware Maintenance contract is in place to provide maintenance for servers that have fallen out of manufacture warranty.

14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

All queries regarding our contracts are to be directed to our Procurement team.

Email address: procurement.services@coventry.gov.uk

Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)

15. Contract Title: Please provide me with the contract title.

The name of the contract is Park Place.

16. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)

This contract relates to Server Hardware Maintenance.

17. Existing/Current Supplier: Please provide me with the supplier name for each contract.

Park Place is the name of our supplier for our contract.

18. Brand: Please state the brand of hardware or software

The brand we use is Dell.

19. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

The operating systems we use are Windows and Vsphere.

20. Annual Average Spend: Please provide me with the most recent annual spend for this contract?

The most recent annual spend for this contract was a total of £2,400.

21. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)

The contract duration is currently 1 year.

22. Contract Expiry Date: Please can you provide me with the date of when the contract expires.

The contract is due to expire on 31 March 2024.

23. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

The contract review date is on January 2024.

24. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

The highest purchase of servers was on July 2022.

25. Number of Physical Server: Please can you provide me with the number of physical servers.

We hold a total of 18 physical servers.

26. Number of Virtual Servers: Please can you provide me with the number of Virtual servers

We hold a total of 435 servers.

27. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.

Our Server Hardware Maintenance contract is in place to provide maintenance for servers that have fallen out of manufacture warranty.

28. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

All queries regarding our contracts are to be directed to our Procurement team.
Email address: procurement.services@coventry.gov.uk

Storage Area Network Maintenance/Support (EMC, NetApp etc)

29. Contract Title: Please provide me with the contract title.

The name of the contract is SAN Storage and Fibre Switches.

30. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)

This contract relates to support and maintenance.

31. Existing/Current Supplier: Please provide me with the supplier name for each contract.

CDW is the name of the supplier for our contract.

32. Brand: Please state the brand of hardware or software

In response to Question 32, we refer you to our response to Question 4.

33. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

The operating system we use is SAN Unity OS.

34. Annual Average Spend: Please provide me with the most recent annual spend for this contract?

We confirm there is no annual spend associated with this contract.

35. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)

The contract duration is currently 5 years.

36. Contract Expiry Date: Please can you provide me with the date of when the contract expires.

The contract is due to expire on March 2026.

37. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

The contract review date is on January 2025.

38. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

Not applicable.

39. Number of Physical Server: Please can you provide me with the number of physical servers.

Not applicable.

40. Number of Virtual Servers: Please can you provide me with the number of Virtual servers

Not applicable.

41. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.

This contract aims to deliver support with storage supply along with general maintenance support.

42. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

In response to Question 42, we refer you to our response to Question 14.

The supply of information in response to a FOI request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk. Please remember to quote the reference number above in your response.

Yours faithfully
Information Governance

