

Adult Social Care Online Financial Assessment



A financial assessment is required to determine the contribution a client will be required to make towards any care service that is arranged following their Strengths and Needs assessment completed by the Social Work Team.

The financial assessment can be completed at:

<https://www.coventry.gov.uk/bettercare>

The financial assessment needs to be completed as soon as possible. We recommend that you create an account choosing the option to use an e-mail address or mobile phone number so that you access this information later if the care service arranged changes or a review of the client contribution is required.

Please complete as much as you are able and submit the form to the Financial Assessments Team. We will check the information supplied and verify it by accessing the Revenues and Benefits and/or Department for Work and Pensions computer systems.

Please contact the Financial Assessments Team if you require further information or assistance regarding completing the financial assessment. We will contact you as soon as possible to respond to your query.

**Financial Assessments Team
Coventry City Council, PO Box 15, Council House,
Coventry, CV1 5RR**

Email: financialassessments@coventry.gov.uk

Call: 024 7697 5429

After you have submitted the on-line form the Financial Assessment Team will contact you by phone if any information needs to be amended or if additional information is required. We may require evidence of savings, investments and receipts or invoices for expenditure incurred. We will let you know what is required and the methods by which the evidence can be sent to us.

The on-line form calculates a provisional estimate of the client contribution based on the information supplied. The Financial Assessments Team will advise you of the actual client contribution after they have completed their checks and seen any requested evidence.

If the financial assessment is not submitted within twenty-eight days of the Social Work Team advising you that the financial assessment is required, we will automatically invoice the client for the full cost of the care service arranged.

○ Contact Adult Social Care Direct

Call **024 7683 3003**

or email ascdirect@coventry.gov.uk

or visit www.coventry.gov.uk/health-social-care

Speech impairment, deaf or hard of hearing? You can call using Next Generation Text (also known as Text Relay and TypeTalk): **18001 024 7683 3003**

If you require this information in another language or format, please email ascdirect@coventry.gov.uk

Jeśli potrzebujesz zawartych informacji w innym języku lub formacie, prosimy o wiadomość e-mail na adres ascdirect@coventry.gov.uk

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਜਾਂ ਫਾਰਮੈਟ ਵਿੱਚ ਚਾਹੀਦੀ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ascdirect@coventry.gov.uk 'ਤੇ ਈਮੇਲ ਕਰੋ

اگر آپ کو یہ معلومات کسی دوسری زبان یا فارمیٹ میں درکار ہوں تو براۓ مہربانی ascdirect@coventry.gov.uk پر ای میل کریں۔

إذا اردت الحصول على هذه المعلومات بلغة أو تنسيق آخر، يرجى إرسال بريد إلكتروني إلى: ascdirect@coventry.gov.uk

Dacă aveți nevoie de aceste informații într-o altă limbă sau format, vă rugăm trimiteți email la: ascdirect@coventry.gov.uk

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