



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI567793258

Thank you for your request for information relating to Binley Road Bus Shelter upheaval.

You have requested the following information:

Under the Freedom of Information Act I would like to understand what is happening about the bus arrival Real Time Information (RTI) screens at TWO specific bus shelters on the Binley Road, Coventry.

Concerns the stops at the following locations:

- 1). Ebro Crescent, Binley [shelter no. 711779], and,**
- 2). Binley Road Post Office [shelter no. 711783].**

Both of the subject stops featured a working bus arrival RTI screen inside each respective shelter and both RTI's had been operational for a number of years.

The Council's own Binley Cycleway project demolished the TWO above mentioned bus shelters in 2023 as part of a redesigned road layout. This work included installing replacement bus shelters and all was associated with the introduction of anew cycle way. However, the RTI screens in each replacement shelter are not yet working. This is not an acceptable situation for bus users and the Council's own Binley Cycleway project is accountable.

The cycleway works on this section of the Binley Road appear to have recently been, by and large, completed and so it is appropriate to challenge the Binley Cycleway project who are

seen as the direct overseer of this issue.

Questions applicable to each bus stop:

a. Please advise when the Binley Cycleway project plans to correct the bus shelter deficiencies and have RTI up and running again,

b. An explanation as to what has caused the delay to reinstall RTI?

c. If a decision has been made to withdraw the RTI feature I would like to understand the reasoning and who was consulted in reaching the decision? This should include the organisation's involved, job titles and office location of the decision makers. I also request a copy of relevant emails, meeting minutes and reports.

In response to your request, we confirm that we do not hold this information and therefore advising you as per Section 1(1) of the Act. To assist, we suggest you redirect your questions to Transport for West Midlands (TfWM).

To assist further, the management of the RTI system at bus stops is the responsibility of Transport for West Midlands (TfWM). However we can advise that the Council will be working with TfWM to get the RTI operational at these re-located bus shelters as soon as possible.

TfWM have been involved in the decision to re-locate these shelters as part of the Cycleway scheme and have agreed the design for the new stops and shelters.

There is an overall review of the existing RTI system being undertaken by TfWM, the outcome of which is awaited, but we will work with TfWM to ensure that the system is replaced at these stops as quickly as possible.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance