



Information Governance Team

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02 February 2024

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI576437630

Thank you for your request for information relating to referrals made to children's services by the police about shoplifting.

You have requested the following information:

- 1. The number of referrals made to children's services by the police which have the keyword 'shoplifting' on their case file, between 1 January 2023 and 31 December 2023,**
- 2. The number of referrals made to children's services by the police which have the keyword 'shoplifting' on their case file, between 1 January 2022 and 31 December 2022.**

We hold the information which you have asked for, but we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held, locating, retrieving and extracting it.

The requested information is not held in a reportable format. We would require an officer to manually review over 1,200 referrals to determine what information is held that is relevant to the request and collate this. Due to volume of records to analyse, it has been estimated that it would take in excess of 18 hours to complete this review. Your request has therefore been refused under section 12(2) of the Act.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication](#)

[Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance