



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI577783314

Thank you for your request for information relating to software for Care Home, Nursing Home, Learning Disability and Supported Living environment.

You have requested the following information:

1. Do you currently have a contract to provide care planning software to Care Homes and Nursing Homes?

No.

2. If yes, which vendor are you using to provide these services?

3. When does the current contract period end?

For Questions 2 and 3, these are not applicable.

4. Do you currently have a contract to provide learning disability software to Learning Disability Homes and Supported Living environments?

No.

5. If yes, which vendor are you using to provide these services?

6. When does the current contract period end?

For Questions 5 and 6, these are not applicable.

7. Are homes managing the monitoring the deterioration and escalation of residents (Restore) manually on paper or do they have access to a digital Restore software?

Various methods at homes discretion.

8. The name, email address and phone number of the manager for each registered care home / nursing home / learning disability home/ supported living environment

Following careful consideration, the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Care Quality Commission website, please use the following link:

<https://www.cqc.org.uk/care-services/find-care-home>

This exemption is not subject to the public interest test.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance