



Information Governance Team

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05 March 2024

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI584849210

Thank you for your request for information relating to noise complaints CBS Arena.

You have requested the following information:

I would like to request information regarding noise complaints from concerts at the Coventry Building Society Arena (formerly the Ricoh Arena).

I would like to know:

1. How many noise complaints have been made from 1st Jan 2019 - present date.

Five all regarding same music event on 28 June 2022.

2. The nature and detail of these complaints

Complaints of noise from music at stadium

3. Whether the noise level has led to damage or vibration reported in people's properties.

None of the complaints were substantiated and therefore no damage or vibration has been recorded.

4. The dates of each complaint

28 June 2022.

Please note, this request is not for noise complaints related to football or sporting fixtures. Only music concerts.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance