



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI600081818

Thank you for your request for information relating to Broken streetlights.

You have requested the following information:

1. How many streetlights were reported as faulty in the calendar year 2023?
438.

2. What was the average amount of time taken between the reporting of a fault with a streetlight and its resolution in the calendar year 2023?

1.97 days where the repair a street lighting fault, which is under the control of the PFI.

3. What was the longest delay between the reporting of a streetlight problem and its resolution in the calendar year 2023?

220 days, resulting from access issues that was out of street lighting services providers control.

4. What was the most recent estimate of the number of streetlights in your area that are currently not functioning or partly functioning?

154 in March 2024.

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance