



**Information Governance Team**

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22 April 2024

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI607882820**

Thank you for your request for information relating to taking care of the animals/pets under Care Act responsibilities.

You have requested the following information:

**1. In your role under the Care Act on how many occasions in the calendar year 2023 did you as an authority have to take care of the animals/pets of somebody living in your area who was for whatever reason unable to care for them, or unable to find anybody else able to take over their role as carer for those animals/pets?**

**2. For each occasion please state (i) the number of animals and their species, (ii) the names of the animals if applicable, (iii) what happened to the animals (were they put in a cattery/given to a animal charity etc), (iv) specify what if any costs were incurred by the council.**

For Questions 1 and 2, we hold the information which you have asked for, but we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held, locating, retrieving and extracting it.

This information is not specifically reported on however details may be held within care records of the service users. In order to identify the requested information, an officer will need to manually review every care record of individuals who the Council had contact under the Care Act. This has

been estimated to exceed the 18-hour limit under the Act. Your request has therefore been refused under section 12(2) of the Act.

However, in order to fulfil our obligations under Section 16 of the FOI Act to advise and assist you, we advise that Coventry City Council adheres to the Care Act in respect of caring for people's pets and where appropriate link in with local kennels.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**