



**Information Governance Team**

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29 May 2024

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI614252891**

Thank you for your request for information relating to Social Care OT Waiting List.

You have requested the following information:

**1. Please confirm your OT waiting list status, including:**

- a. The total number of cases**
- b. No of Adult service user cases**
- c. No of Paediatric service user cases**
- d. A breakdown of service users waiting by:**
  - i. DFG,**
  - ii. Moving & Handling**
  - iii. Functional assessment**
  - iv. Other**
- e. The mean average wait in months for an OT assessment in the last 12 months (if not recorded: please state your current longest and shortest case wait in months)**

**2. What percentage of your OT assessment service has been outsourced in the last 12 months?**

**3. If the service is being outsourced to the NHS:**

- a. Is the service being delivered under section 75 agreement? Yes/No**
- b. Who is the main contact responsible for the delivery of the OT assessments service within the NHS?**
  - i. Name**

- ii. Job title**
- iii. Email**
- iv. Telephone number**

**4. If the service is commission to an independent provider:**

**a. Can you advise what commissioning mechanism you use:**

- i. Through frameworks (If so, where is your framework published?)**
- ii. Direct relationships**
- iii. Preferred Supplier lists**
- iv. Other (please elaborate)**

**b. Who is your current independent provider(s) for OT Assessments:**

- i. Name of supplier(s)**
- ii. The number of cases outsourced and a cost paid per assessment (on average if easier)**
- iii. The forecast total value spent during the contract term**
- iv. Contract start date**
- v. Contract end date**

**5. Who is your current community equipment provider for the OT assessment service?**

- i. Name of supplier(s)**
- ii. Total spend for 2023/24 financial year**
- iii. When is the contract end date**

**6. Who is the main contact responsible for the OT services at the Council?**

- i. Name**
- ii. Job title**
- iii. Email**
- iv. Telephone Number**

We hold the information which you have asked for, but we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held, locating, retrieving and extracting it.

Due to changes in statutory requirements, we are currently redeveloping our calculations and dashboards for waiting list and response times. In view of this, we are unable to respond to some of the questions below without manual checking which will take more than 18 hours. We advise that this work will be completed by the end of August 2024 and therefore you may wish to resubmit your FOI later in the year.

Please note in this case, three questions below relate to the same number for Coventry data:

- The total number of cases
- No of Adult service user cases
- Functional assessment

However, in order to fulfil our obligations under Section 16 of the FOI Act to advise and assist you, we can provide the following information:

- 1. Please confirm your OT waiting list status, including:

- c. No of Paediatric service user cases: 0
- d. A breakdown of service users waiting by:
  - i. DFG: As per current process we are not able to provide as DFG is outcome of OT assessment. Hence, there is no waiting list.
  - ii. Moving & Handling: Allocated on the same day, no waiting list
  - iv. Other - Not applicable
- e. The mean average wait in months for an OT assessment in the last 12 months (if not recorded: please state your current longest and shortest case wait in months): 70 days on average

2. What percentage of your OT assessment service has been outsourced in the last 12 months?  
None.

3. If the service is being outsourced to the NHS: None

4. If the service is commission to an independent provider: None

5. Who is your current community equipment provider for the OT assessment service?

i. Name of supplier(s): In house service Coventry Equipment Supplies (ICES)

ii. Total spend for 2023/24 financial year: £ 149,817.81.

Medical and Paediatric Equipment spend £103,481.58

iii. When is the contract end date: Not applicable.

6. Who is the main contact responsible for the OT services at the Council?

Contact:

Email: ICES@coventry.gov.uk

Phone: 02476785353

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**