



Information Governance Team

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07 May 2024

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI602946913

Thank you for your request for information relating to software used for maintenance management systems.

You have requested the following information:

I am writing to request information under the Freedom of Information Act regarding the maintenance systems and associated software used within the local council.

Specifically, I would like to request the following information:

- The name(s) of the software used for maintenance management systems (Typically known as CMMS, EAM, Asset Management, Facilities Management) within the council.

MRI Concept.

- The number of users licensed to use the maintenance management system software.

15 concurrent licences.

- The annual cost associated with the maintenance management system software.

£35,520

- The individual or department responsible for managing and overseeing the maintenance

management system software.

Facilities management.

- The expiration date of the current contract(s) for the maintenance management system software.

October 2025.

Additionally, I would also like to request information regarding the following:

- The software used to manage the allocation of equipment within the council, for example lawn mowers, road sweepers, waste collection vehicles.

Tranman series 9.

- Additionally, to this, how are the above jobs allocated.

Not applicable.

- The software used for maintaining buildings, homes, playgrounds, green spaces & grounds etc. within the local council.

MRI Concept is used to record all faults on assets.

- The software used for registering accidents or damages within all equipment or assets owned or leased within the facility.

MRI Concept is used to record all faults on assets.

- How failures of equipment, machinery, vehicles, damages to property and supplies are logged within the facility.

They are recorded as tasks on MRI concept.

- Name of software used to ensure equipment, machinery and any other items are fit for use for example periodic testing and calibration, for example fire extinguishers.

MRI concept.

- With property, how are they maintained, how is the data logged for example testing, alarm checks, inspections of homes and which software is used to support this if any?.

MRI concept, assets are assigned PPM schedules which create automatic tasks when due.

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance