



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI614975309

Thank you for your request for information relating to AIDS discrimination.

You have requested the following information:

1. How many complaints of each of the following types of discrimination were reported to your organisation in 2021, 2022 and 2023:

- a) Disability discrimination**
- b) Race or ethnicity discrimination**
- c) Sexual orientation discrimination**

2. How many complaints were reported to your organisation about discrimination related to a person's HIV status in:

- a) 2021**
- b) 2022**
- c) 2023**

3. If HIV-related discrimination complaints were reported to your organisation, how many of the following incidents were reported?

- (a) Refusal of a service after HIV status was shared.**
- (b) Failure to make reasonable adjustments for a person's HIV status.**
- (c) Harassment related to a person's HIV status.**
- (d) Use of an organisational policy that discriminated against a person based on their HIV status.**
- (e) Another kind of HIV discrimination incident.**

4. If HIV-related discrimination complaints were reported to your organisation, were they reported by?

(a) Members of the public.

(b) Employees of your organisation

5. If HIV-related discrimination complaints were reported to your organisation, how many complaints were upheld?

6. Does your organisation have a policy to deal with incidents of HIV discrimination reported to them at a strategic level? If so, could you explain what the policy is or attach a copy of said policy?

Clarification:

Please could you provide figures related to adult health and social care, as well as community, leisure and culture.

We hold the information which you have asked for, but we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held, locating, retrieving and extracting it.

We do not specifically record complaints under HIV discrimination. Therefore, due to the way we categorise complaints we would need to open all complaints within the three year period requested and check if there was discrimination. As we have thousands of complaints received over the requested period, the time to read and classify each complaint has been estimated to take hundreds hours of work to complete. Your request has been refused under section 12(2) of the Act.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance