



West Midlands Regional Adult Safeguarding Leads

West Midlands Emergency Services Safeguarding Toolkit

Welcome to the West Midlands Emergency Services Safeguarding Toolkit.

Background

In 2022, an audit was undertaken by the West Midlands Ambulance University NHS Foundation Trust Service with reference to West Midlands Ambulance Service Safeguarding and Welfare referrals. Learning identified from the audit recommended the scoping of appropriate visual safeguarding resources and development of a WMAS toolkit.

At the Uniform Services Group meeting in November 2023, members thought it would be helpful to extend the toolkit to all emergency services, so the toolkit has been amended and rebranded to reflect that request.

The purpose of this toolkit is:

- to support and inform the work of West Midlands emergency services when attending calls to a range of settings to help develop and build on good practice when considering and/or understanding the impact of safeguarding and adults with needs for care and support
- to support West Midlands emergency services when they are making safeguarding referrals (or raising a safeguarding concern) to better understand how to clearly identify risk factors. This will ensure that local authority safeguarding teams or staff have appropriate information where possible, whether it is a safeguarding or welfare concern, to inform effective decision making and risk assessment
- to support and inform the work of Safeguarding Adults Board Managers in understanding the task of West Midlands emergency services and others, building a stronger assurance picture

This toolkit will include a range of resources which are largely film or pictorial based, enabling emergency services to download helpful resources quickly, informing their safeguarding decision making and practice.

The toolkit is new and still in development, so we would welcome any feedback and topics for inclusion.

All content will be moderated through the Uniform Services Group – Contact: Deb_ward@sandwell.gov.uk

What do we mean by safeguarding?

Safeguarding is defined as the protection of a person's health, wellbeing and right to live in safety, free from harm, abuse, and neglect. (NICE 2022)

The term 'Safeguarding Adults' refers to all work done to help adults with care and support needs stay safe from abuse and neglect — it replaces the term "adult protection".

The NSPCC defines children's safeguarding as the action that is taken to promote the welfare of children and protect them from harm. Safeguarding means:

- protecting children from abuse and maltreatment
- preventing harm to children's health or development
- ensuring children grow up with the provision of safe and effective care
- taking action to enable all children and young people to have the best outcomes

Effective safeguarding relies on individuals and organisations working together to:

- Promote wellbeing, prevent harm and reduce the risk of abuse or neglect to adults with care and support needs
- Safeguard adults in a way that supports them in making choices and having control about how they want to live
- Provide information and support in accessible ways to help people understand the different types of abuse, how to stay safe and what to do to raise a concern about the safety or well-being of an adult
- Raise public awareness that 'safeguarding is everybody's business' so that communities, alongside professionals, play their part in preventing, identifying and responding to abuse and neglect
- Stop abuse or neglect wherever possible and ensure the safety and wellbeing of anyone who has been subject to abuse or neglect
- Address what has caused the abuse or neglect and take action against those responsible
- Learn lessons and implement changes that could prevent similar abuse or neglect happening to other people

Film-based resources with a focus on safeguarding

Board/LA	Link	Area covered
Birmingham	BSAB Webinar- Responding to Hoarding & Self Neglect	Self Neglect and Hoarding
Birmingham	Keith's story: a personal and touching film about hoarding	Hoarding
Birmingham	Alan's Story Safeguarding from financial abuse.	Financial Abuse
Camden	Camden's approach to safeguarding adults in the borough - YouTube	General safeguarding
Derby SAB	Derbyshire Safeguarding Adults Board - Identifying and reporting abuse and neglect - YouTube	Abuse and neglect
Dorset	Dorset & BCP SAB Adult Safeguarding Animation - YouTube	General safeguarding
Haringey Council 1 of 5	Understanding safeguarding 1 of 5: What is Safeguarding? - YouTube	General safeguarding, including children
Haringey Council 2 of 5	Understanding safeguarding 2 of 5: Abuse Part 1 - YouTube	
Haringey Council 3 of 5	Understanding safeguarding 3 of 5: Abuse Part 2 - YouTube	
Haringey Council 4 of 5	Understanding safeguarding 4 of 5: Signs and Indicators - YouTube	
Haringey Council 5 of 5	Understanding safeguarding 5 of 5: Taking Action - YouTube	
Hertfordshire county Council	Could you spot the signs of elder abuse? - YouTube	Elder Abuse
HIQA (Ireland)	Safeguarding adults in health and social care - YouTube	General safeguarding
Lambeth	Self-neglect Sexual relations and mental capacity Safeguarding and homelessness AFV	Self-neglect Sexual relations and mental capacity Safeguarding and homelessness

	MSP	Adult Family Violence Making Safeguarding Personal
Leeds SAB	Supporting people to be safe from abuse and neglect in Leeds. - YouTube	General safeguarding
Leicester	<ul style="list-style-type: none"> • See Something Say Something: Domestic Abuse • See Something Say Something: Neglect • See Something Say Something: Exploitation, Cuckooing 	Domestic Abuse Neglect Exploitation, Cuckooing
Manchester	Beryl's Story What you need to know, to end rough sleeping	Homelessness and Executive Function
Richmond and Wandsworth	Community resources - Richmond and Wandsworth Safeguarding Adults Board (sabrichmondandwandsworth.org.uk)	Preventing scams and financial abuse Using the Mental Capacity Act in the Community How to get a health check-up for people with learning disabilities Video campaign: Domestic Abuse
Salford	Home Salford Safeguarding Adults Board	Cuckooing
Sandwell	SEE SOMETHING DO SOMETHING - YouTube	Curiosity/neglect
Sandwell	VARM explained YouTube VARM Explained	Vulnerable Adults Risk Management
Sandwell	Elizabeth's Story YouTube: Elizabeth Story	Hoarding, self-neglect and fire risk
Sandwell	Tricky Friends - YouTube Tricky Friends	Friendships and relationships
Sandwell	Cuckooing – Vimeo: Cuckooing	Cuckooing/home invasion
Sandwell	Domestic Abuse and Disability YouTube: Domestic Abuse and Disability	Domestic Abuse and Disability
Sandwell	Self-neglect YouTube: Self -neglect	Self-neglect
SWLSTG Trust	Safeguarding adults - YouTube	General safeguarding

Surrey County Council	Safeguarding Adults - Annie's story - YouTube	Care Home financial abuse by family
Surrey County Council	Safeguarding Adults - Peter's Story - YouTube	Domestic Abuse
Teeswide	Safeguarding Explained: Videos Teeswide Safeguarding Adults Board (tsab.org.uk)	<p>What is safeguarding?</p> <p>Safeguarding and Prevent</p> <p>What is Organisational Abuse and Neglect?</p> <p>What is Suicide Prevention?</p> <p>What is Modern Slavery?</p> <p>Loneliness and Social Isolation</p> <p>What is Trauma Informed Care?</p>
Tower Hamlets	What is safeguarding adults? - YouTube	What is safeguarding?
Waltham Forest	Resources to improve practice London Borough of Waltham Forest	<ul style="list-style-type: none"> • Alcohol • Child neglect • Core groups • Domestic abuse • Early help • Emotional harm • Language matters • Making referrals • Making safeguarding personal • Mental wellbeing • Private fostering • Professional curiosity • Safeguarding adolescents • Self-neglect • Think family • Thresholds and practice for working with children and families in Waltham Forest • Voice of the child • Cuckooing • Adult threshold



Wolverhampton	Think Family	Curiosity/Family
Worcestershire Safeguarding Adults Board	Executive Function Podcast	Mental Capacity