



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI631366640

Thank you for your request for information relating to NowMedical Ltd.

You have requested the following information:

1. In 2023-2024, did the council use NowMedical Ltd to assist in determining priority need for the purpose of making main housing duty decisions?

Yes.

2. In 2023-2024, did the council use any other medical advice company to assist in determining priority need for the purpose of making main housing duty decisions? What companies were they?

No.

3. How much did the council spend on NowMedical Ltd assessments in 2023-2024?

£144.00

4. How much did the council spend on any other medical advice company in 2023-2024?

Nil.

5. In 2023-24, how many main housing duty decisions used NowMedical or any other

medical advice company to assess vulnerability of a household member?

There were two cases where medical opinion was sought from NowMedical Ltd to assist with enquiries into vulnerability and priority need.

6. Of these, how many did the advice company advise that the applicant/household was not vulnerable on medical grounds?

One.

7. Of these cases where the company found the applicant/household was not vulnerable, how many did the council find the applicant/household was vulnerable and therefore did grant priority need? (ie. diverging from the company's decision)

None.

8. Of decisions which used a medical advice company and the household was found not in priority need, how many households chose to have this decision reviewed?

One.

9. Of these, how many reviews used third-party representation (eg. a lawyer or caseworker)

One.

10. Of decisions which used a medical advice company and sought a review after being found not in priority need, how many saw their decision overturned, and ultimately were found in priority need on grounds of vulnerability?

One.

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance