



**Information Governance Team**

Postal Address:  
Coventry City Council  
PO Box 15  
Council House  
Coventry  
CV1 5RR

[www.coventry.gov.uk](http://www.coventry.gov.uk)

E-mail: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

Phone: 024 7697 5408

14 August 2024

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI626510642**

Thank you for your request for information relating to Nursery Safeguarding referrals. We apologise for the delay.

You have requested the following information:

**Please provide the following information concerning abuse or neglect in nurseries for each of the last five financial years, including 2023/24.**

**1/ Please provide a list of all safeguarding referrals (typically known as section 47 referrals) relating to alleged abuse or neglect in nurseries for each year. Please provide the following break down for each one:**

**a) Year**

**b) Nature of abuse i.e. neglect/ physical abuse/ sexual abuse**

**c) Brief description of allegation i.e. child was struck on the head by staff member recorded on CCTV**

**d) Whether there was a LADO referral or not**

**e) Outcome of investigation into incident (make clear who carried it out): i.e. substantiated**

**f) Whether there was a complex abuse investigation (typically carried out by the local authority and police)**

**2/ Please provide the highest number of allegations received in total in relation to an individual nursery over the entire period and detail how many were substantiated over the entire period (i.e. not year by year).**

**If you are responding to this request on behalf of multiple of local authorities, please provide a response for all of them rather than query if a response is required for all of them.**

In response to your request, we hold the information which you have asked for, however we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held, locating, retrieving and extracting it.

The requested data is not held in a reportable format on our Children's Social Care System and would require more than 18 hours to manually trawl through each individual record review. Furthermore, with regards to the LADO information, we advise they are two separate services, hence we would need to manually trawl through all children subject to s.47's in a nursery and cross match these manually to all LADO referrals in to LADO which relate to abuse or neglect at nursery settings, to identify the data you need. This will exceed 18 hours.

Your request has therefore been refused under section 12(2) of the Act.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**