



Information Governance Team

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06 August 2024

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI634844190

Thank you for your request for information relating to BACS payments software.

You have requested the following information:

1. What software you are currently using to facilitate BACS payments & what is the date of the renewal for this contract?

AccessPay. We are contracted until 31 October 2033.

2. How much you are paying annually for this contract, and where do you advertise for this tender?

The contract value is published and accessible to view in the public domain on the Council's website. Please use the following link:

<https://www.coventry.gov.uk/contractsregister>

The contracts area advertised (Contracts Finder/Find a Tender) via this link:

www.csw-jets.co.uk

We are therefore not required to disclose the information as per Section 21 of the Act.

The supply of information in response to a FOI/EIR request does not confer an automatic right to

re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance