



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI641641377

Thank you for your request for information relating to Direct Payments.

You have requested the following information:

1) How many of your authority's customers are in receipt of a direct payment for Care Act services, please?

Adults: 562

Children: 112

2) What was the combined value of all Care Act budgets (Adult & Children) delivered through direct payments made in 2023 and 2022, please?

Direct Payment spend for Adults in 2022/2023 was £11,642,627.

The spend for 2023/2024 was £13,223,056.

Direct Payment spend for Children in 2022-23 was £611,540 and 2023-24 spend was £573,144.

3) What is the median amount of a gross direct payment made on behalf of your organisation?

The median of all weekly fees for Adult Direct Payments is £112.14

The median weekly payment for Children Direct Payments is £95.71

4) How frequently are direct payments made (i.e., weekly, fortnightly, 28 days or calendar month). Please provide a breakdown, thank you.

Direct Payments are made every four weeks on a pay cycle. One off payments are made on a

weekly basis and one off payments to carers are made fortnightly

5) How many of your direct payment clients receive their payment into a prepaid card or managed account? Please provide a breakdown of the numbers, thank you.

Payments are made into a prepaid card managed accounts or legacy Direct Payment bank accounts.

There are 436 prepaid card accounts. 227 managed accounts with Penderels Trust. 3 managed accounts with SOLO and 8 legacy direct payment bank accounts

6) What is the applicable contract length with these providers and when do these arrangements come up for renewal?

The contact with Penderels Trust is for 4 years and come up for renewal in May 2026.

The contract with SOLO is for 4 years and come up for renewal in May 2026

7) Does your authority use prepaid cards to disburse funds to other people (i.e., asylum seekers, refugees, homeless). If so, please can you provide a breakdown of the median amount, recipient category, frequency of funds disbursed and the total value of funds made in 2023 and 2022, please?

The recipient category is 'No recourse to public funds.' The funds are paid out every 4 weeks. The median amount is £73

The total value of funds paid out in 2022 was £17,006.90 and the total value of funds paid out in 2023 was £12,278.77.

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Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance