



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI638973726

Thank you for your request for information relating to HR case management (HRCM) software.

You have requested the following information:

1. Total number of employees

5,148.

2. Number of HR Staff

155.

3. What is your current HR case management (HRCM) Solution?

Assure HR Case.

4. Is the solution cloud-based or on-premise?

5. If on-premise, do you have a cloud migration strategy?

6. If yes, please share more details, including budget allocation.

7. Number of licenses

For Questions 4 to 7, following careful consideration, the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following links:

<https://www.coventry.gov.uk/digital-coventry>

<https://www.coventry.gov.uk/ictstrategy>

This exemption is not subject to the public interest test.

8. Length of contract

9. Contract expiry date

10. Contract review date

11. Annual cost of contract

12. Total cost of contract

For Questions 8 to 12, following careful consideration, the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

https://www.coventry.gov.uk/downloads/download/1362/contracts_register

This exemption is not subject to the public interest test.

13. Person responsible for the HRCM software and their contact details

14. Person responsible for any future projects on reviewing or replacing the HRCM software and their contact details

For Questions 13 and 14, Procurement and Commissioning.

Telephone: 024 7697 5232

Email: procurement.services@coventry.gov.uk

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance