



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI638997859

Thank you for your request for information relating to Use of automated decision-making and automated decision support tools.

You have requested the following information:

I am writing under the Freedom of Information Act 2000, to make a request for information relating to your organisation's use of automated decision making and automated decision support tools and systems (ADM tools).

For the purposes of this request, an automated decision is one in which an automated system performs at least part of the decision-making process, including:

- Decision support: where an automated system provides additional information to aid a human decision-maker in their decisions (e.g. a system assesses whether someone poses a risk of housing benefit fraud, and presents that risk score to a decision maker to inform their decision)),**
- Streaming or triage: where an automated system determines the type and quality of human judgment involved in a particular case (e.g. a system deems an individual's application to present a high risk of housing benefit fraud, which means the application is directed to a particular team to review)**
- Fully automated: where an automated system takes a decision and action in relation to a person or group without human input (e.g. a system automatically assesses and approves**

an application)

Automation refers to any form of automation including, but not limited to, data matching, profiling, machine learning or any other tools that use software algorithms to generate outputs.

Examples of ADM usage could include, for example, risk assessments in adult social care or social housing decisions.

Please provide the following:

- 1. Copies of any inventory that the authority has of tools, artificial intelligence or software algorithms used to assist in decision-making.**
- 2. If not included in the above, the names of any such tools.**
- 3. Where a process contains ADM or is partially supported by automated tools, any Equality Impact Assessments that have been carried out.**
- 4. Where a process contains ADM or is partially supported by automated tools, any Data Protection Impact Assessments that have been carried out.**

In response to your request, we advise that Coventry City Council are not using tools, artificial intelligence or software algorithms for decision making. Hence, all questions are not applicable. However we can confirm that any specific projects or programmes of work which will involve the Council making greater use of automation or artificial intelligence in the future will be subject to the equality impact assessment process and DPIA process.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance