



**Information Governance Team**

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24 September 2024

Dear Sir/Madam

**Environmental Information Regulations 2004 (EIR)  
Request ID: FOI642166216**

Thank you for your request for information relating to Noise Complaints in Cities.

You have requested the following information:

- 1. How many total noise complaints have been reported in each city in your district/borough over the past 3 years – broken down by year between July 2024 to July 2021. (Please disregard if we've included areas without cities)**
- 2. A breakdown of what the noise complaints were categorised and broken down into.**

Following careful consideration, the information you requested falls under the exception(s) in Regulation 6(1)(b) of the Environmental Information Regulations 2004, which relates to 'information reasonably accessible to the applicant by other means.'

The exception applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

[https://www.coventry.gov.uk/downloads/download/4822/environmental\\_services\\_notices](https://www.coventry.gov.uk/downloads/download/4822/environmental_services_notices)

The above provides data for the periods requested up until March 2023

With regards to figures from 1 April 2024 to 23 September 2024, we can advise that there have been 1,825 complaints.

This exception is not subject to the public interest test.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**