



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI649520118

Thank you for your request for information relating to Home adaptations.

You have requested the following information:

If all the below questions cannot be answered within the appropriate time limit, please can you answer the questions in order as below until the limit is reached.

1. How many home adaptations were delivered in the following financial years under the Disabled Facilities Grant (DFG)?

- I) 2019-20**
- II) 2020-21**
- III) 2021-22**
- IV) 2022-23**
- V) 2023-24**

2. How many of the home adaptations delivered, as outlined in question 1, related to a) under-18s, and b) adults aged between 18 and 64? Please break the figures down by the following financial years:

- I) 2019-20**
- II) 2020-21**
- III) 2021-22**
- IV) 2022-23**
- V) 2023-24**

3. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the resident's initial enquiry*?

- I) 2019-20
- II) 2020-21
- III) 2021-22
- IV) 2022-23
- V) 2023-24

***Please understand an "initial enquiry" in all questions as the first contact made by/on behalf of the resident with the local authority regarding a home adaptation, rather than the point at which an application was formally submitted. If such timeframes cannot be calculated because the data is not accessible in this format, please provide timeframes using the nearest data you have available, and explain what this timeframe relates to**

4. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the initial enquiry for cases relating to under-18s?

- I) 2019-20
- II) 2020-21
- III) 2021-22
- IV) 2022-23
- V) 2023-24

5. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the initial enquiry for cases relating to those aged 18-64?

- I) 2019-20
- II) 2020-21
- III) 2021-22
- IV) 2022-23
- V) 2023-24

6. Among residents whose DFG enquiries or applications remain open, what is the longest amount of time a case has been ongoing (in days)? Please provide a figure from the point at which the resident first enquired* about a home adaptation.

***Please understand 'first enquired' as the first contact made by/on behalf of the resident with the local authority regarding a home adaptation, rather than the point at which an application was formally submitted. If such timeframes cannot be calculated because the data is not accessible in this format, please provide timeframes using the nearest data you have available, and explain what this timeframe relates to**

7. Did the case in question 6 relate to an individual aged i) under-18, ii) 16-64 or iii) 65 and over?

8. What was the total cost of the home adaptations delivered under the DFG in each of the following financial years?

- I) 2019-20

- II) 2020-21
- III) 2021-22
- IV) 2022-23
- V) 2023-24

9. Do you use discretionary powers to top up grants?

We hold the information which you have asked for however, we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held, locating, retrieving and extracting it.

The information is not held in a reportable format and therefore we have estimated it would take approximately one week to manually trawl through the relevant records to extract the requested information. Your request has been refused under section 12(2) of the Act.

However, in order to fulfil our obligations under Section 16 of the FOI Act to advise and assist you, we advise that we are currently undertaking development work on our systems, hence we may be able to provide this information once this is complete.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance