



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI647989025

Thank you for your request for information relating to Social Care financial assessments.

You have requested the following information:

Clarification: This request relates to adult social care only

1. How many current social care clients do you have that are eligible for chargeable care?

4,833

2. How often do you review your current clients financial assessments?

The aim is review upon request from adult social care or financial representatives and adhoc reviews are undertaken for service areas.

3. What's the current average turnaround time for a financial assessment?

63 days.

4. Do you use 3rd parties to support in your processing of financial assessments?

No.

5. Do you carry out income maximisation and how often is this reviewed?

Yes, during the Financial Assessment appointment this is discussed and then an Assessment Officer will review at a later date to see if income has changed.

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance