



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI646306998

Thank you for your request for information relating to desktops in your estate.

You have requested the following information:

1. Total number of desktops in your estate (i.e.. PCs, laptops & tablets)

Laptops/PC: 4,368

Tablets: 130

2. Who currently supplies the above (name of the incumbent)?

Following careful consideration, the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

https://www.coventry.gov.uk/downloads/download/1362/contracts_register

This exemption is not subject to the public interest test.

3. Do they include additional services such as technical support, asset registration, imaging and disposal of existing device?

Please refer to Question 2.

4. Have you a preferred manufacturer?

This is a request seeking an opinion therefore, it is not answerable under FOI.

5. What is your current buying / refresh cycle?

Five-year refresh.

6. Is this supplied under contract? If yes, when does the contract end?

7. How do you procure these devices through a framework? if yes, which one used (ie. SBS / CCS / NDNA)?

For Questions 6 and 7, please refer to Question 2.

8. What steps have you taken to tackle security risks in advance of 14th Oct 2025 when updates will no longer be available on Windows 10?

The Council under Section 31(3) neither confirms nor denies whether the information you have requested exists or is held by us.

The information you have requested is exempt from disclosure under Section 31(1)(a) and Section 31 (3) of the FOIA Act 2000. Section 31 of the FOIA relates to Law Enforcement and Section 31(3) removes the public authority's duty to confirm or deny whether information is held if to do so would, or would be likely to prejudice law enforcement.

It is the Council's view that the confirmation or denial of the possession of information relating to the Council's cyber resilience, would be likely to compromise the Council's information security strategies by giving cyber criminals insight into vulnerabilities which may, or may not, exist.

Section 31(3) is a qualified exemption, as such we have gone on to perform a public interest test in order to assess the public interest arguments for and against declaring whether or not the requested information is held.

For Disclosure:

- Confirmation of possession would demonstrate a commitment to transparency with regard to the Council's undertaking and could provide assurance that the council have robust IT infrastructure in place.

Against Disclosure:

- Maintaining the integrity and security of the Council's systems.
- Preventing cyber-attacks and similar against the Council systems.

Revealing the information may assist cyber criminal's insight into not only the strengths of the Council's cyber security, but also any potential weaknesses that may exist. This could ultimately result in a future cyber-attack. Cyber security measures are in place to protect the integrity of personal and sensitive personal information.

The occurrence of a future cyber-attack would prejudice the Council's legal duty to safeguard personal information from loss, theft, inappropriate access or destruction, which is why Section 31 has been employed in this case.

On balance the public interest in maintaining the exemption outweighs that in confirming or denying whether information is held and therefore the Council neither confirms nor denies, whether this information is held.

9. How do you access your applications (Citrix, VMWare, Microsoft 365, Cloud or Fat Client environment)?

Please refer to Question 8.

10. Are you looking to move from On-Premises to Cloud?

Following careful consideration, the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following links:

<https://www.coventry.gov.uk/digital-coventry>

<https://www.coventry.gov.uk/ictstrategy>

This exemption is not subject to the public interest test.

11. Name of person responsible for purchasing IT equipment?

Procurement Services.

Email: procurement.services@coventry.gov.uk

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response.

Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance